



Thomas Lampe, ISICSB Chair

## Note from the ISICSB Chair

Interoperability is in full force in 2020 with the construction of FIRSTNET and ISICS in Iowa. These two projects are significant in regards to how Public Safety in Iowa uses Radio Interoperability and Data Interoperability during planned events, as well as unplanned events. There are already many examples of how both technologies work together with activities that are occurring in Iowa.

Both systems provide Public Safety with the tools they need to bring success to any event in Iowa. The ISICS Boards Mission will continue to grow as both systems mature in the coming years.

### ISICSB MISSION

*"The board shall develop, implement, and oversee policy, operations, and fiscal components of communications interoperability efforts at the state and local level, and coordinate with similar efforts at the federal level, with the ultimate objective of developing and overseeing the operation of a statewide integrated public safety communications interoperability system."*

### ISICSB VISION

*"All emergency response entities in and around Iowa can access interoperable communications systems."*

**Trivia Question:** What is the largest Iowa County?  
What is the smallest Iowa County?

\*\*\* answers on page 5 \*\*\*

## IMPORTANT ANNOUNCEMENTS

### New:

The June 11, 2020, ISICSB Meeting will be held virtually through GoTo Meeting.

### JOIN MEETING

**Web Link:** <https://global.gotomeeting.com/join/624664421>

\* Special Announcement from Interops \*

### READ MORE

**Web Link:** <https://isicbsb.iowa.gov/special-announcement-interops>

New training opportunity—Planning for Alternate PSAP Facilities

### MORE INFO

**Web Link:** <https://isicbsb.iowa.gov/event/planning-alternate-psap-facilities>

New training videos are available on the ISICSB website

### WATCH NOW

**Web Link:** <https://isicbsb.iowa.gov/education-training/training-videos>

Announcement for current and future FirstNet Users and those with questions regarding FirstNet

### READ MORE

**Web Link:** <https://isicbsb.iowa.gov/current-future-firstnet-users>

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- What is FirstNet?

## JUNE HAPPENINGS

View calendar

**HERE**

**Calendar Web Link:** <https://isicbsb.iowa.gov/events/month/2020-06>

# Public Safety Spotlight:

## Jason Hoffman, Communications Supervisor— Carroll County



Isn't interoperability everyone's responsibility? Hello, my name is Jason Hoffman, and I have been the Communications Supervisor and 911 Coordinator for the Carroll City-County Communications Center for over six years. Prior to working in Carroll, I was an employee of the Denison Police Department, serving as a dispatcher in Crawford County for ten years. In total, I have nearly 17 years of experience in public safety communications and 911.

Growing up in Carroll, I always had an interest in public safety and radio communications. In high school, my friends and I had CB radios in our cars. In the days before cell phones were a standard fixture in our daily lives, it was one way we found each other around town on a Friday or Saturday night. After high school, I graduated from Iowa Lakes Community College with an Associate of Science degree in Criminal Justice. I later returned to college and graduated with honors from Buena Vista University with a Bachelor of Arts degree in Business Administration.

Before working in public safety communications, I was a residential counselor in a juvenile treatment facility. I have been a reserve officer with the Manning Police Department for 20 years and a volunteer firefighter with the Manning Fire Department for 14 years. I am currently serving as the 1<sup>st</sup> Vice-President of the Iowa Chapter of NENA (National Emergency Number Association), and I am an active member of the Iowa Chapter of APCO (Association of Public-Safety Communications Officials).

When I first learned about the Iowa Statewide Interoperability Communications System, it was clear that a change in public safety communications was coming. We wanted to stay informed and have the perspective of our county and other rural counties be taken into account as things moved forward. After attending an ISICS outreach meeting in 2014, I volunteered for the Operations Committee.

Today, I serve as the vice-chairperson of the Operations, FirstNet Broadband, and Regional 1 Interoperability Committees. I am also a member of the User Group and Standards Committees. Through involvement with ISICS, I increase my knowledge of public safety communications technologies, network with colleagues from across the state, stay informed about FirstNet and the ISICS radio platform, and have a channel to ask questions or provide input on various topics as they arise.

I encourage anyone who is in a public safety role in Iowa to join their region's interoperability committee (RIC). Your input will add to the success of interoperability across Iowa. When something is everyone's responsibility, it ends up being no one's responsibility. Interoperability is my responsibility, and it just so happens to be your responsibility too!

**\*\*\* If you would like to nominate someone to be featured in our Public Safety Spotlight, please email Hollie Davidson @ [hdavidso@dps.state.ia.us](mailto:hdavidso@dps.state.ia.us) \*\*\***

### Role of the Iowa Statewide Interoperability Coordinator (SWIC)

The SWIC (Statewide Interoperability Coordinator) is the central point for the State of Iowa's Interoperability efforts. The SWIC in Iowa is responsible for the Statewide Communication Interoperability Plan (SCIP) through coordination and collaboration with the emergency response community. The SWIC dedicates considerable time towards educating the public safety community on the SCIP. The SWIC works closely with the ISICSB (Iowa Statewide Interoperability Communications System Board) to enhance statewide governance structures. The SWIC plays an essential role in furthering interoperability across all disciplines of emergency responders and is heavily involved in the training and use of the new ISICS (Iowa Statewide Interoperable Communications System) system to improve interoperability across the state. The SWIC oversees interoperability websites, manages the development and content of interoperability newsletters, works with legislators, and the Governor's Office on Interoperability Communications legislative issues. Ultimately, the SWIC in Iowa's role is one of program management and managing people in the States Interoperability efforts.



Chris Maiers, SWIC

### Note from the SWIC

Greetings and 'Thank you' to all of the public safety, healthcare, military, and public service employees who have been selflessly and tirelessly serving the citizens of Iowa during the recent civil unrest and COVID-19 pandemic. Your contributions and sacrifices are greatly appreciated and will be remembered as a bright spot in an otherwise troubling time.

I would like to let everyone know that the ISICSB continues to operate as close to 'business as normal' as possible. New Users of ISICS continue to be approved, and we have been able to assist with a few communications requests by local agencies.

The ISICSB, in cooperation with DPS, HSEMD, and CISA, is also pleased to announce that we will be able to offer a technical assistance virtual course via webinar entitled *Planning for Alternate PSAP Facilities* on June 25, 2020. The goal of this course is to assist any PSAPs that would need to update any continuity of operations planning. (COOP) All local, regional, and state cross-disciplinary emergency response professionals, as well as coordination/support personnel tasked with creating and updating the following plans for PSAPs, are welcome to register for the webinar. Click [HERE](#) for more details and registration information.

As always, I wish you well. Please stay safe out there.

# Who We Are

Under Code of Iowa **80.28** and **80.29**, the Iowa Statewide Interoperable Communications System Board (ISICSB) consists of 19 voting members. The Board members include eight state department representatives and eleven local public safety members (law enforcement, fire, emergency medical service, and emergency management) and one at-large member. ISICSB also has four non-voting legislative members.

As of June 2020, the Board currently has thirteen board member positions filled and six vacant board member positions (vacancies include EMS, Emergency Management, Volunteer Fire, Municipal Police Iowa Law Enforcement Academy, Office of the CIO). If you are interested in becoming an ISICSB member, please complete the application located **HERE**.

If you have any questions regarding board membership, please contact SWIC Chris Maiers at [maiers@dps.state.ia.us](mailto:maiers@dps.state.ia.us).

## *Get to Know Us:* ISICSB Members as of June 2020



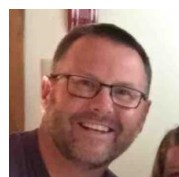
**Thomas Lampe** (State of Iowa)  
**ISICSB Chair**  
Iowa Dept. of Public Safety  
Lieutenant, Bureau Chief  
Years on Board: 10 years  
[lampe@dps.state.ia.us](mailto:lampe@dps.state.ia.us)



**David Ness** (Municipal Police Department)  
**ISICSB Vice-Chair**  
Des Moines Police Department  
Captain  
Years on Board: 4 years  
[dmness@dmgov.org](mailto:dmness@dmgov.org)



**Michele Bischof** (Fire Department)  
Superintendent of Technical Services  
Des Moines Fire Department  
Years on Board: 1-1/2 years  
[mlbischof@dmgov.org](mailto:mlbischof@dmgov.org)



**Andy Buffington** (Communications Center)  
Winnebago/Hancock County Emergency Mgmt.  
Coordinator  
Years on Board: 5 years  
[Abuffington@winncosheriff.org](mailto:Abuffington@winncosheriff.org)



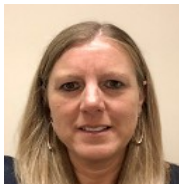
**Angela Clouser** (Member-at-Large)  
School Community Liaison  
Panorama School District  
Years on Board: 1-1/2 years  
[Angie.clouser@panorama.k12.ia.us](mailto:Angie.clouser@panorama.k12.ia.us)



**Blake DeRouchey** (HSEMD)  
E911 Program Manager  
Iowa Homeland Security & Emergency Mgmt.  
Years on Board: 4 months  
[Blake.derouchey@iowa.gov](mailto:Blake.derouchey@iowa.gov)



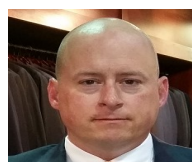
**Cindy Heick** (State of Iowa)  
Emergency Services Program Planner  
Iowa Department of Public Health  
Years on Board: 6 months  
[Cindy.heick@idph.iowa.gov](mailto:Cindy.heick@idph.iowa.gov)



**Wendi Hess** (Communications Center)  
Communications Supervisor  
Woodbury Communications Center  
Years on Board: 4 months  
[Whess@sioux-city.org](mailto:Whess@sioux-city.org)



**Peter Huffman** (State of Iowa)  
Director—Communications Tech. Bureau  
Iowa Department of Transportation  
Years on Board: 1 year  
[Peter.huffman@iowadot.us](mailto:Peter.huffman@iowadot.us)



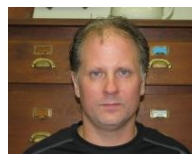
**Trace Kendig** (State of Iowa)  
Bureau Chief—Law Enforcement Bureau  
Iowa Department of Natural Resources  
Years on Board: 4 months  
[Trace.kendig@dnr.iowa.gov](mailto:Trace.kendig@dnr.iowa.gov)



**Robert Rotter** (Sheriff's Office)  
Sheriff  
Iowa County Sheriff's Office  
Years on Board: 3 years  
[rrotter@iowacosheriff.org](mailto:rrotter@iowacosheriff.org)



**Jason Schluttenhofer** (Sheriff's Office)  
Sheriff  
Wright County Sheriff's Office  
Years on Board: 3 months  
[jschlutt@co.wright.ia.us](mailto:jschlutt@co.wright.ia.us)



**Patrick Updike** (State of Iowa)  
Communications Technician  
Iowa Department of Corrections  
Years on Board: 9 years  
[patrick.updike@iowa.gov](mailto:patrick.updike@iowa.gov)

## Legislative Members

Senator Jim Lykam  
Senator Tim Kapucian  
Representative Bob Kressig  
Representative Jarad Klein



The Iowa Interoperability Board consists of seven standing committees and several subcommittees. The standing committees include Finance, Governance, Operations, Outreach, Technology, Training and Exercise, and User Group. Subcommittees include a FirstNet Iowa Broadband Committee, LEA Committee, six Regional Interoperability Committees (RIC), a Shared Systems Study Group, and a Standards Working Group (SWG).

Below is an overview of each of the ISICSB committees and subcommittees, as well as the contact information for the chairs and vice-chairs of each. We encourage you all to join a committee(s), as your feedback, interest, and input are highly valuable and essential in continuing to improve interoperability across the State of Iowa. If you have any questions regarding the committees, please contact SWIC Maiers @ [maiers@dps.state.ia.us](mailto:maiers@dps.state.ia.us).

Committee Membership Applications can be located at <https://isicb.iowa.gov/resources/forms/committee-membership-application>

## Standing Committees

### Finance Committee

The Finance Committee identifies potential funding streams and coordinates existing funds for interoperable communications priorities.

**Chair:** Vacant

**Vice-Chair:** Vacant

**Meeting Dates:** 1st Tuesday of every month @ 2:00 pm

### Governance Committee

The Governance Committee develops and coordinates the policy and procedural operations of the ISICSB and ensures it functions within the law in a public and transparent manner.

**Chair:** Peter Huffman ([Peter.Huffman@iowadot.us](mailto:Peter.Huffman@iowadot.us))

**Vice-Chair:** David Ness ([DMNess@dmgov.org](mailto:DMNess@dmgov.org))

**Meeting Dates:** 1st Monday of every month @ 10:30 am

### Operations Committee

The Operations Committee collaborates and develops the operational protocols and procedures for interoperable communications.

**Chair:** Michele Bischof ([MLBischof@dmgov.org](mailto:MLBischof@dmgov.org))

**Vice-Chair:** Jason Hoffman ([jhoffman@co.carroll.ia.us](mailto:jhoffman@co.carroll.ia.us))

**Meeting Dates:** 1st Wednesday of every month @ 1:30 pm & 3rd Wednesday of every month @ 1:30 pm

### Outreach Committee

The Outreach Committee builds coalitions to support and promote interoperable public safety and emergency communications by providing clear and pertinent information to stakeholders and decision makers.

**Chair:** Vacant

**Vice-Chair:** Vacant

**Meeting Dates:** 4th Monday of every month @ 1:30 pm

### Technology Committee

The Technology Committee researches emerging technologies and standards to develop technical recommendations and procedures to enhance interoperable public safety and emergency communications.

**Chair:** Patrick Updike ([patrick.updike@iowa.gov](mailto:patrick.updike@iowa.gov))

**Vice-Chair:** Rob Dehnert ([Rob.Dehnert@wdm.iowa.gov](mailto:Rob.Dehnert@wdm.iowa.gov))

**Meeting Dates:** 1st Tuesday of every month @ 10:00 am & 3rd Wednesday of every month @ 1:30 pm

### User Group Committee

The User Group Committee, comprised of authorized users, coordinates access and usage policies for use of or interfacing with the ISICS platform and public safety broadband systems.

**Chair:** Vacant

**Vice-Chair:** Vacant

**Meeting Dates:** 1st Monday of every month @ 10:30 am

## Subcommittees / Working Groups

### FirstNet Broadband Subcommittee

The FirstNet Broadband Subcommittee is tasked with understanding the deployment and implementation of FirstNet in Iowa. This information is then relayed to stakeholders at other ISICSB Committee Meetings to help ensure agencies have pertinent information regarding any planning for the use of or adoption of FirstNet.

**Chair:** Michele Bischof ([MLBischof@dmgov.org](mailto:MLBischof@dmgov.org))

**Vice-Chair:** Jason Hoffman ([jhoffman@co.carroll.ia.us](mailto:jhoffman@co.carroll.ia.us))

**Meeting Dates:** 3rd Tuesday of every month @ 9:00 am

### LEA Subcommittee

The LEA Committee includes members of city, county and state law enforcement agencies, PSAP managers, dispatchers, and other LEA users to manage the LEA usage transition to the microwave system.

**Chair:** Connie Stufflebeem ([stuffleb@dps.state.ia.us](mailto:stuffleb@dps.state.ia.us))

**Vice-Chair:** Rob Rotter ([rrotter@iowacosheriff.org](mailto:rrotter@iowacosheriff.org))

**Meeting Dates:** 3rd Tuesday of every month @ 1:00 pm

### Shared Systems Study Group

The Shared Systems Study Group is tasked with re-evaluating the ISSI, defining any possible use, if there is a need for an ISSI, and if there is a possible benefit for stakeholders in Iowa.

**Contact:** Chris Maiers ([maiers@dps.state.ia.us](mailto:maiers@dps.state.ia.us))

**Meeting Dates:** TBD

### Standards Working Group

The Standards Working Group (SWG) is the group tasked with the discussion of the various aspects of what may be needed for standards on the ISICS Platform. The SWG primarily focuses on the interoperable or high level aspects of the ISICS Platform and strives to leave plenty of room for local control of operations. The SWG is open to all public safety and public service stakeholders for participation.

**Contact:** Chris Maiers ([maiers@dps.state.ia.us](mailto:maiers@dps.state.ia.us))

**Meeting Dates:** 4th Tuesday of every month @ 10:00 am—12:00 pm

# Regional Committees (RICs)



## Region 1 Counties

Boone	Jasper
Calhoun	Marshall
Carroll	Polk
Dallas	Poweshiek
Greene	Story
Grundy	Tama
Hamilton	Warren
Hardin	Webster

**Chair:** Rob Dehnert  
[rob.dehnert@wdm.iowa.gov](mailto:rob.dehnert@wdm.iowa.gov)

**Vice-Chair:** Jason Hoffman  
[jhoffman@carrollcountyiowa.org](mailto:jhoffman@carrollcountyiowa.org)

**Meetings:** 2nd Tuesday @ 3:00 pm

## Region 2 Counties

Allamakee	Floyd	Winnebago
Bremer	Franklin	Winneshiek
Butler	Hancock	Worth
Cerro Gordo	Howard	Wright
Chickasaw	Humboldt	
Emmet	Kossuth	
Fayette	Mitchell	

**Chair:** Brian Blodgett  
[brian@ngt.net](mailto:brian@ngt.net)

**Vice-Chair:** Joel Rohne  
[joel.rohne@worthcounty.org](mailto:joel.rohne@worthcounty.org)

**Meetings:** 4th Tuesday @ 2:00 pm

## Region 3 Counties

Buena Vista	O'Brien
Cherokee	Osceola
Clay	Palo Alto
Crawford	Plymouth
Dickinson	Pocahontas
Ida	Sac
Lyon	Sioux
Monona	Woodbury

**Chair:** Corey Trucke  
[ctrucke@idacountysheriff.us](mailto:ctrucke@idacountysheriff.us)

**Vice-Chair:** Shawn Olson  
[e911@co.plymouth.ia.us](mailto:e911@co.plymouth.ia.us)

**Meetings:** 3rd Tuesday @ 10:00 am

## Region 4 Counties

Adair	Guthrie	Ringgold
Adams	Harrison	Shelby
Audubon	Madison	Taylor
Cass	Mills	Union
Clarke	Montgomery	
Decatur	Page	
Fremont	Pottawattamie	

**Chair:** Larry Hurst  
[lhurst@millscioia.us](mailto:lhurst@millscioia.us)

**Vice-Chair:** Vacant

**Meetings:** 4th Thursday @ 10:30 am

## Region 5 Counties

Appanoose	Louisa	Wapello
Davis	Lucas	Washington
Des Moines	Mahaska	Wayne
Henry	Marion	
Jefferson	Monroe	
Keokuk	Muscatine	
Lee	Van Buren	

**Chair:** Larry Smith  
[lsmith5450@lisco.com](mailto:lsmith5450@lisco.com)

**Vice-Chair:** Vacant

**Meetings:** 4th Tuesday @ 1:00 pm

## Region 6 Counties

Benton	Iowa
Black Hawk	Jackson
Buchanan	Johnson
Cedar	Jones
Clayton	Linn
Clinton	Scott
Delaware	
Dubuque	

**Chair:** Vacant

**Vice-Chair:** Steph Coffey  
[scoffey@co.jones.ia.us](mailto:scoffey@co.jones.ia.us)

**Meetings:** 1st Thursday @ 10:30 am

## *Brief History of the Iowa Division of Communications*

**1924**—Iowa Bankers Association Secretary Frank Warner made arrangements with radio station WHO Des Moines for broadcasting information on bank robberies in the state.

**1931**—The Iowa General Assembly authorized the Attorney General to enter into such contracts as he deemed necessary to establish a special radio broadcasting system for law enforcement; also making it mandatory to provide sheriffs and police with receivers locked on the frequency.

**1934**—The first three radio stations were installed and began broadcasting three bulletins daily to Iowa peace officers.

**1935**—Fifty member Iowa State Patrol formed; equipped with AM locked-in receivers.

**1935**—New stations were built across the state and continue through 1981.

**1939**—Iowa Department of Public Safety formed; Radio Communications became a division.

**1943**—Started equipping Iowa Highway Safety Patrol cars with two-way Motorola FM radios.

**1971**—Decision was made to change radio system to high band.

**1973**—The Radio Communications Division was transferred to the Iowa Highway Patrol Division and renamed Iowa State Patrol Communications.

**1976**—Became a separate division within the Department of Public Safety and renamed Public Safety Communications.

**1981**—Public Safety Communications renamed Division of Communications.



### **Trivia Answers:**

Largest Iowa County—Kossuth County  
 Smallest Iowa County—Humboldt County

## Recent News

During the May 14, 2020, ISICSB Meeting, Chair Lampe shared that the installation of communications equipment in the new DPS Mobile Command Center is progressing. The goal is to set up the Mobile Command as a way to utilize it as another wide area site in the ISICS network. This would allow radios to act like they usually would on ISICS in wide-area trunking and simplifies radio programming. Typically this connection to the core is made via satellite backhaul. However, the satellite is costly and slow. LTE connections would offer more speed, but the installation is complex. However, there is significant progress. DPS is currently planning to use FirstNet and Verizon as backhaul to the core from the Mobile Command. The other goal is to set up a full dispatch center for core-connected dispatch consoles, which also continues to progress. The command center currently has a total of four wireless modems for the LTE backhaul. If this is successful, this could also be accomplished with the STR trailer that has ISICS trunking equipment in it.

### Iowa DPS Mobile Command Center



The Iowa Department of Public Safety recently took delivery of their new LDV-built mobile command center. This mobile command center is built on a Freightliner M2 106 conventional cab and features a Cummins 260 HP engine and an Allison 2500 RDS automatic transmission with PTO provision. Originally an LDV stock series mobile command center, small upgrades were made by the IA DPS to make this vehicle fit their

needs perfectly.

Four workstations are located in the front with pneumatic task chairs, custom-fabricated aluminum cabinets, laminate countertops, a 32" monitor, dry erase board, and street mounted sliding egress window. The vehicle features one LDV flat floor slide-out room which maximizes the interior space of the rear conference area. The conference area features a fixed conference table with a fold-down leaf, magnetic dry erase boards, and a LED screen. Fixed bench seating with removable cushions has been included for additional storage.

In the center of the vehicle sits a galley kitchen with a microwave, coffee maker, and a 2.7 cu. ft. refrigerator. There are also custom-fabricated aluminum cabinets, a closet, a space for an electronics rack, and a slide-out tray for a customer-supplied printer/scanner/fax/etc. Two pocket doors on heavy-duty aluminum tracks help create privacy between the different work areas. Prewire and installation provisions have been made for communications radios. Throughout the vehicle are GFCI duplex receptacles, Cat6 computer network jacks, HDMI Matrix Switcher, and HDMI input jacks.

The exterior features a 40" Smart LED TV housed in a weatherproof compartment. A heavy-duty non-locking telescoping pneumatic mast features a custom-fabricated aluminum mounting plate for the mast cameras. To help with parking duties, a Zone Defense color backup camera system has been added. An automatic awning provides shade and coverage from inclement weather for those entering and exiting the vehicle. For HVAC needs, three ducted low-profile air conditioners, one wall-mounted heater, 1 kick space mount electric heater, and a direct-discharge diesel-fired furnace. An emergency lights and siren package has also been integrated into the vehicle.

### New ISICS Users

- \* Pottawattamie County
- \* Winnebago County

### Resources

#### Documents

- ◆ [May 2020 ISICSB Meeting Minutes](#)  
**Web Link:** <https://isicb.iowa.gov/document/may-2020-isicb-meeting-minutes-final>
- ◆ [Approved ISICS Standards](#)  
**Web Link:** <https://isicb.iowa.gov/resources/policies/isics-standards>
- ◆ [2020—2023 Iowa Statewide Communications Plan \(SCIP\)](#)  
**Web Link:** [https://isicb.iowa.gov/sites/default/files/documents/2019/12/2019-2020\\_iowa\\_scip\\_11.18.19\\_draft\\_1315.pdf](https://isicb.iowa.gov/sites/default/files/documents/2019/12/2019-2020_iowa_scip_11.18.19_draft_1315.pdf)

#### Training Videos

- ◆ [Console/Control Station Training](#)  
**Web Link:** <https://www.youtube.com/watch?v=ws0iW0BCAQo&feature=youtu.be>
- ◆ [ISICS Standard 1.5.0—Regional & Statewide Interoperability Talkgroups](#)  
**Web Link:** <https://youtu.be/wpS3YSaIZMk>
- ◆ [StatusBoard End User Training](#)  
**Web Link:** [https://youtu.be/Ar\\_JiLca3EI](https://youtu.be/Ar_JiLca3EI)

#### YouTube Videos

- ◆ [Iowa Total Interoperability](#)  
**Web Link:** <https://www.youtube.com/watch?v=SoAe5bo94mE&feature=youtu.be>
- ◆ [ISICS Technology](#)  
**Web Link:** <https://www.youtube.com/watch?v=6Kr1CF7xYwo&feature=youtu.be>
- ◆ [ISICS System Live Demo](#)  
**Web Link:** <https://www.youtube.com/watch?v=mMQflwXfQF8&feature=youtu.be>

## Contacts

### Thomas Lampe

ISICSB Chair, Bureau Chief  
ISICSB/Iowa Department of Public Safety  
[lampe@dps.state.ia.us](mailto:lampe@dps.state.ia.us)

### David Ness

ISICSB Vice-Chair, Captain  
Des Moines Police Department  
[DMNess@dmgov.org](mailto:DMNess@dmgov.org)

### Chris Maiers

Statewide Interoperability Coordinator (SWIC)  
ISICSB/Iowa Department of Public Safety  
[maiers@dps.state.ia.us](mailto:maiers@dps.state.ia.us)

### Hollie Davidson

Administrative Assistant  
ISICSB/Iowa Department of Public Safety  
[hdauidso@dps.state.ia.us](mailto:hdauidso@dps.state.ia.us)

### To Join ISICS

To start the process to JOIN ISICS click [HERE](#) or go to the following: **Web Link:** <https://isicb.iotis.com/join>

To watch a JOIN ISICS YouTube tutorial click [HERE](#) or go to the following:  
**Web link:** <https://www.youtube.com/watch?v=Hg31tQh4Qts&feature=youtu.be>

If you need assistance or have questions regarding the ISICS joining process, please contact SWIC Maiers at [maiers@dps.state.ia.us](mailto:maiers@dps.state.ia.us).

## New FirstNet Tower Sites

(All sites include 4G LTE & HD Voice)

- ◆ E of Davenport near **Hamlet, IL**
- ◆ Downtown **Des Moines, IA** near Woodland Ave & 10th St.
- ◆ S of Carroll in **Audubon, IA**

## Recent News

\*\*\* Click [HERE](#) to view the May 2020 FirstNet Newsletter \*\*\*

In an effort to continue to engage with Iowa public safety agencies on the FirstNet network, the First Responder Network Authority would like to hold a series of webinars. Topics range from educational topics such as FirstNet 101 to demonstrations on the FirstNet Central portal and navigating the Deployable process. If interested in FirstNet Authority engaging with your agency on any of the following topics, please email Region VII Field Coordinator Kyle S. Richardson [kyle.richardson@FirstNet.gov](mailto:kyle.richardson@FirstNet.gov) or call (202) 510-8122.

- FirstNet history and federal government role in partnership and present day public safety offerings
  - ⇒ PSAC / Board / Public Safety Association collaboration
  - ⇒ FirstNet's Technology and Innovation Lab in Boulder, CO and the Experience Center and Public Safety Communication Research (PSCR)
- What is QPP? (The uniqueness of the FirstNet Core and Band 14)
- Busting the Myths about FirstNet
- Authorized Devices and the FirstNet App Catalog
- New FirstNet offerings (FirstNet Push-to-Talk (PTT), High-powered User Equipment (HPUE), and US Cellular roaming)
- FirstNet in Operations (flooding, tornado support, health emergencies)
  - ⇒ Event Support
  - ⇒ Exercise Support / Inject Catalogue
  - ⇒ Operationalizing FirstNet Central portal and the Deployable program
  - ⇒ Mobile Broadband for Healthcare (mobile test sites, quarantine facilities, etc)
- [The FirstNet Roadmap](#) and what it means for Public Safety (FirstNet Core, Coverage and Capacity, Voice Communications, User Experience, Situational Awareness, Secure Information Exchange)

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## FirstNet Resources

- ◆ [FirstNet Current & Future User Form](#)  
**READ MORE**  
**Web Link:** <https://isicsb.iowa.gov/current-future-firstnet-users>
- ◆ [FirstNet App Catalog](#)  
**Web Link:** [https://www.firstnet.com/content/dam/firstnet/white-papers/2019\\_11\\_26\\_v1\\_FN\\_App\\_Catalog\\_Booklet\\_Full.pdf](https://www.firstnet.com/content/dam/firstnet/white-papers/2019_11_26_v1_FN_App_Catalog_Booklet_Full.pdf)
- ◆ [FirstNet Checklist](#)  
**Web Link:** <https://www.firstnet.com/content/dam/firstnet/marketing/pdf/Public-Safety-Communications-Checklist.pdf?LinkID=checklist>
- ◆ [FirstNet Nationwide Coverage](#)  
**Web Link:** <https://www.firstnet.com/coverage.html>
- ◆ [FirstNet & Your Local Radio](#)  
**Web Link:** [https://www.youtube.com/watch?v=J2i3\\_HsVce4&feature=youtu.be](https://www.youtube.com/watch?v=J2i3_HsVce4&feature=youtu.be)
- ◆ [FirstNet Frequently Asked Questions \(FAQ\)](#)  
**Web Link:** <https://isicsb.iowa.gov/sites/default/>

## Message from AT&T/FirstNet

I don't have to tell you we are in the middle of an unprecedented event that is challenging all of us. Now, more than ever, AT&T understands how important it is to connect people to the resources they need. We've listened to our elected officials and to our employees about areas of greatest hardship and we wanted to take a moment to share where we've allocated resources in recent days. We care about the communities we serve and want to do our part to address food security and necessities that have grown exponentially in the past month.

We are all in this together, connected by the hope of brighter days ahead.

Stay safe and stay connected-

**David Barnett, Principal Consultant FirstNet Iowa**

**University of Iowa Hospitals and Clinics** – Employees on the front line at Iowa's only tertiary care center are working to care for the most seriously ill Iowans during the COVID19 crisis. Approximately 1,000 children of these employees need child care due to school and child care closings. AT&T has provided \$30,000 to the University to assist in securing safe child care as well as to support a special procurement of personal protective equipment (PPE).

**Neighborhood Centers of Johnson County** - AT&T has contributed \$10,000 to the Neighborhood Centers of Johnson County to provide support for the children and family services in the community.